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Washington, D.C. 20231

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Sir:

Transmitted herewith for filing is the Patent Application of:

Assignee Name: International Business Machines Corporation  
Assignee Residence: Armonk, New York

*Date: July 24, 2003*

Inventor: McIntyre et al.

For: Method, Apparatus and Computer Program Product for Interactive Phone Call Routing in a Service Provider Network and Information Processing in an Enterprise Network

Enclosed are:

Patent Specification and Declaration  
 4 sheets of drawing(s). (informal)  
 An assignment of the invention to International Business Machines Corporation (includes Recordation Form Cover Sheet).  
 A certified copy of a \_\_\_\_\_ application.  
 Information Disclosure Statement, PTO 1449 and copies of references.

21910 U.S. PTO  
10/626195  
07/24/03

The filing fee has been calculated as shown below:

For	Number Filed	Number Extra	Rate	Fee
Basic Fee				\$ 750.00
Total Claims	33 - 20	13	x 18 =	\$ 234.00
Indep. Claims	6 - 3	3	x 84 =	\$ 252.00
MULTIPLE DEPENDENT CLAIM PRESENTED	0		x 280 =	\$ 0.00
			TOTAL	<u>\$1,236.00</u>

Please charge my Deposit Account No. 09-0447 in the amount of \$1,236.00. A duplicate copy of this sheet is enclosed.

The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account 09-0447. A duplicate copy of this sheet is enclosed.

Any additional filing fees required under 37 CFR §1.16.

Any patent application processing fees under 37 CFR §1.17.

Respectfully submitted,

By

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